

DUNDEE

PARTNERSHIP

Minute of the Building Stronger Communities Group held on Thursday, 19th January 2017 Room 1.1, Dundee House

Present:

Alice Bovill	-	Strathmartine Forum
David MacDougall	-	Maryfield Forum
Elaine Zwirlein	-	Neighbourhood Services (Chair)
Gordon Reid	-	City Development
Jim Campbell	-	East End Forum
Joyce Barclay	-	Health & Social Care Partnership
Paul Davies	-	Community Planning
Peter Allan	-	Community Planning
Robin Shields	-	Neighbourhood Services - Housing
Ron Neave	-	North East Forum

In Attendance

Allan Millar	-	City Development
Denise Morton	-	Health & Social Care Partnership
Nicola Mitchell	-	DVA / Third Sector Interface

Apologies:

Evelyn Cairns	-	Dundee Voluntary Action / Third Sector Interface
Gladys Ramsay	-	Lochee Forum
John Hosie	-	Neighbourhood Services- Communities

Action

1. Introductions & Apologies

Elaine welcomed everyone to the meeting, and a round of introductions was made for the benefit of new attendees. Apologies received are listed above.

2. Minute of November Meeting

Agreed as accurate.

3. Matters Arising

Travel networks discussion – covered under 4.5 below.

4. Priority Updates

4.1 Employability Pipeline

Allan provided the group with a briefing on developments across the Employability Pipeline in Dundee (attached with this minute). The main points included;

- Map of services. A clear version of a map of available services is being developed
- Department for Work & Pensions. Provide a range of work focussed training and individual support. Eighty 'Work Coaches' work in Dundee, and they also contract the Work Programme for those on JSA between 12 and 36 months
- Skills Development Scotland. Provide an all-age guidance service, primarily focussed on young people.
- Third Sector. Provide a range of services to help people access work
- National Health Service. Deliver 'Academies' in healthcare, health & social care, and administration
- Dundee & Angus College. Provide vocational training, 'mindset training' for long term unemployed. This latter programme helps people change how

they approach issues in their lives

- Dundee City Council. Deliver several services, including job shops, guidance and money advice services
- Committee Approval. This is being sought on the 23rd January for support that will assist 2,000 people over the next two years as well as being responsive to client needs and the job market

In addition, the Tay Cities Deal has lots of potential for new activities, including;

- Work with people at a very early stage of their unemployment
- Support to people after they enter work to improve job sustainability. At present, 40% of those leaving JSA to enter work reclaim JSA within six months

4.2 Fairness

Peter updated the group on Scottish Government funding for a continuation to the work of the Fairness Commission that will bring together people impacted by poverty and civic commissioners. The group will engage in joint learning around deprivation and inequality, investigate priority areas and develop further recommendations to be undertaken to tackle poverty.

It is anticipated that the funding will be finalised soon, and Faith in Community Dundee will lead on the development of the group. Jacky Close is already looking at who to include in the group, and an initial Press event will be held in March with a formal launch taking place in April or May.

4.3 Strategic Housing

Robin spoke to the tabled update (attached with this minute) which included;

- New Builds. These are taking place in Whitfield, Mill O'Mains, Lochee, Maryfield, Hilltown, Menzieshill, and Fintry. New developments are informed by the Health & Social Care Partnership's five year forecast on likely needs of their clients, and this includes preparation for relevant care support to go alongside new housing
- Completions. So far in 2016-17 there have been 116 completions for social rented accommodation
- External Wall Insulation Programme. £429k has been received from the Scottish Government's HEEP budget which is enabling additional work at Maitland Street. A further £292k from HEEP's Area Based Scheme is enabling work at Lawton Road
- Improvements to Council Houses. Over £430k of work is being carried out in Charleston, Lawton Road and Corso Street Sheltered Lounge to improve roofs, stairs, boilers and lighting
- Rent Review. After consultation a report is going to Committee on the 23rd January recommending a 1.25% increase. This will ensure sufficient resources to maintain progress towards the Energy Efficiency Standards for Social Housing
- Tenant Participation Strategy. This was approved at Committee on the 14th November

Additional discussion included;

- A Scottish Government cross party group is looking at fuel poverty / external cladding. Dundee is the only local authority that has joined up work with support and advice for tenants
- The Housing Strategy 2013-18 provides an overall plan for work. A 2018-23 Strategy will be developed and the Tayplan also includes a Housing Needs Demands Assessment
- Many private developers are getting involved in joint work on social housing
- The Fairness Action Plan seeks to implement a number of pilots within the private rented sector

4.4 Health & Social Care

Denise gave a presentation on the range of Home Care services that are available (attached with this minute). These include;

- Enablement Service. This promotes independent living, usually post-hospital stay. The assessment process includes an income maximisation check for any additional benefits that might be payable and help with any forms for this
- Social Care Services / Respite at Home. These are provided by DCC (40%) and external agencies (60%) and includes a range of personal care. Eight external providers have regular hours of provision contracted, and another two providers are on a 'framework' agreement to provide hours of care when needed
- Social Care Response Service. This includes the community alarm comprehensive coverage
- Practical Support
- Meals Service. Provided through Tay Cuisine, with meals tailored for older people. Two meals can be provided every day, with each being two courses, at a cost of £3.20 per meal
- Handyperson Service. Available for small repairs, this service could be used more. Larger repairs are referred to Dundee Care & Repair
- Shopping Services. This uses the same staff as the meals service and is provided for under 65's (over 65's are assisted by Food Train)
- Meal Makers. These are volunteers who cook additional meals and provide them to their elderly neighbours. A number of students and young people are involved in this programme

Discussion followed, which included;

- Ron had a number of queries and wished to arrange a separate meeting with Denise to discuss **RN**
- Peter raised a query on behalf of the Pensioners Forum regarding working condition, and whether staff were paid for travel time
 - Most DCC staff are on 23 or 30 hour contracts, and all do get paid for travel time. External contracts all include payment for travel time too
- Financial Assessments – are people supported with appeals?
 - Not by Home Care Services, but referrals are made to Social Work and/or Welfare Rights where any additional help is required. In addition, Welfare Rights are upskilling frontline staff wherever possible and a Carers Assessment is also carried out
- Medication. Alice had learned that staff were putting medication out for people, but not helping them to take it
 - There are a number of rules here that prevent staff from going beyond prompting people regarding their medicine. They can help with physical issues e.g. help getting tablets out of bottles, physical movement to the medicine, etc.
 - Joyce commented that the Health & Social Care Partnership formation may lead to changes as staff from different organisations work together more closely
- Customer Feedback
 - Surveys are carried out at the end of enablement, plus on an annual basis. A number of focus groups are held by services too
- David commented that the Handyman Service might benefit from links with the various Men's Sheds in Dundee. Denise to look into this **DM**

4.5 Travel Networks

Peter informed the group that at present this topic is being discussed at various different places across the Partnership and that a range of feedback had been received from groups across the city. Overall, transportation is wider than just the buses, including taxi cards, demand responsive transport, etc.

To help join all this up, Peter and Elaine met with John Berry and Neil Gellatly. As a result of this, John Berry is to develop a proposal which will be brought to the February BSC meeting, as well as other interested groups. **JB**

Nicola asked whether the key group would be the Dundee Transport Forum or additional to it? At present no decision has been made, so Nicola to contact John Berry with suggestions.

NM

Nicola also briefed the group on a number of Third Sector initiatives relating to transport;

- Community Cars. Working well, with over 600 journeys in October-December. Currently has 80 people registered, and 11 volunteer drivers. More drivers are needed so that more people can be added to the register. A wheelchair accessible service is also available through lease of a car via CoWheels. Most journeys are for social purposes, shopping or medical appointments.
- Good to Go Bus. Shopping service three days per week with 36 pick-up points in total. October to December was busier with bookable trips, and spring trips are currently being planned (noted that these need to be better promoted in the community)
- Commissioned bus service to the Glens at 4:15 and 5:15 as the last regular service is at 1:20. This also needs to be better advertised
- A Care Home Visiting Service is in the planning stages. This will assist visitors getting to and from care homes to visit friends and relatives

Additional discussion included;

- The group felt that an update on this at a future meeting would be welcomed (*note: scheduled for August*)
- The Transportation Forum should look at its links with the four key themes in the developing LOIP

PAD

5. Dundee Community Regeneration Fund: 5.1 Grant Applications

All grant applications were approved.

Peter commented that more recognition could be made by groups getting larger sums of money, and that we should apply more pressure towards this. David commented that in the case of the Junior Football Club (receiving £25k), they are planning a range of events and will publicise the source of funding for their new clubhouse.

Allan commented that the funding for work in Hilltown Park is part of a larger project that will include employability training.

Paul commented on the amount remaining to be allocated. At present this is £116,611, but additional applications have been received totalling £54,925. There is also a final opportunity for 2016-17 allocations to be agreed in March, though any funding will need to be spent quickly.

5.2 Projects Failing to Report

Additional projects that are overdue with their reports:

- Jericho House – WE1602, Garden Development

The below projects remain overdue are ineligible for further funding until a complete report is received by the DP Team;

- Soul Garden – C1607, Expansion to Community Kitchen
- Stobswell Events Group – M1608, Celebration in the Park

5.3 Future Funding

Peter indicated that at present we have had no indication of a change to the availability of funding through the DP Community Regeneration Fund. The availability and amount of the funding will be confirmed at the budget setting Committee held in mid-February.

6. Chairs Group – Issues & Information Sharing

No issues raised. January's meeting was brief, and focussed mainly on grants.

Noted that Paul will take a draft of the points to be covered in the Review of DP Community Regeneration Funding to the next Chairs Group meeting for discussion.

PAD

7. Local Community Planning

Peter provided an update on Engage Dundee;

- The results are being collated to provide information to LCPPs on local priorities, including both issues and potential solutions. The aim is for this to be available by 10th February
- Communities Officers will be holding 'call back' meetings for community members
- The feedback received through Engage Dundee will be used to help shape the new Local Community Plans

8. AOCB

8.1 Smart Care Convention

Joyce circulated a leaflet promoting this event on the 15th February. The convention will include information stalls and a number of workshops. While these are open to all, if people are able to attend it would be useful for them to book a place.

8.2 Dundee Pensioners Forum Meeting

Open meeting being held on Friday 20th January, 11:00 at 14 City Square. Speakers include Shona Robison MSP.

9. Date of Next Meeting

Thursday 16th February, 10:00 in Committee Room 2, 14 City Square

Attachments:

Strategic Housing Update
Home Care Services Presentation
Smart Care Convention Leaflet